



## FLYERS ASSOCIATION NEWS

Number 04-2

August 2004



Everything is progressing very well and on schedule for the Fabulous 2004 Duke Annual Fly-In to be held in Lexington, KY on October 7<sup>th</sup> thru 10<sup>th</sup>. As of July 10<sup>th</sup>, we have had 45 members respond, of which 25 are affirmative in attendance, with 23 guests accompanying them for a total of 48. Although this is a good early indication of attendance, it would be nice to see another 25 or 30 members indicate their intent to attend as soon as possible. Also please make your room reservations if you have not done so; the cut-off date for rooms is August 30<sup>th</sup>. This is a busy time in Lexington with the Keenland Racing opening the weekend of our Fly-In.

We have a good program underway, with Story Musgrave our honored guest speaker for Friday night at the Aviation Museum. For a relaxing and enjoyable Saturday banquet, we will end our event with the humorous and entertaining Rod Machado.

If you have any questions, call Roger Storch: office 859-255-0714, ext. 111. Co-host is Kevin Scully.

President  
Mike Greenblat  
P-590

Vice President  
Max Cohen  
P-412

Newsletter  
Jim Gorman  
P-596



**Bob Hoffman informs us the following are available from Raytheon @ 800-796-2665:**

<b>Duke Illustrated Parts Catalog</b>	<b>60-590001-35C</b>	<b>\$287.00</b>
<b>Duke Component Maintenance Manual</b>	<b>60-590001-27</b>	<b>\$ 73.00</b>
<b>Duke Maintenance Manual</b>	<b>60-590001-25</b>	<b>\$166.00</b>
<b>Duke Wiring Manual</b>	<b>60-590001-29B</b>	<b>\$145.00</b>
<b>Duke Illustrated Parts Manual*</b>	<b>60-59001-36C</b>	<b>\$287.00</b>

**\*B-60**



## **WELCOME NEW MEMBERS**

**Chip Chenoweth**

**Perry Wilson**

**Ken Wessels P-563**

**Tom Drake**

**James Curtis**

**James Moore**

**Jim Treadwell P-143**

**Alan Maurer P-483**

**John Belew**

**Robert Pursel P-290**

**Dennis Collins**

**Richard Pennington P-353**

**Robert Hansen**

**Linn Kastan**



### **A WARNING:**

**FAR 61.00 requires any change in permanent mailing address to be sent to the FAA within 30 days or you can not exercise the privileges of your certificate and risk loss of your N number. If you are in doubt, call the FAA at 800-796-2434.**

**Tired of scratched or damaged nose gear? Member Linn Kastan has the answer. Available now and will show at Lexington.**

**REDLINE WEDGE-LOC SYSTEM™** Redline Aviation LLC  
2069-B No. Marshall Dr.  
Gillespie Field (SEE)  
El Cajon, CA 92020

**The World's Finest Tow Bars** All products 100% 4130 chrome-moly

**BE-2** NEW!  
\$280.00 Plus S&H  
Chrome/Red Powder Coat

- "Works exactly as advertised"  
Lew Gage/ABS
- "The only one I've seen that does the job."  
J. Mac McClellan /Flying Magazine
- "A tow bar as artwork"  
Brent Foster/Australia

Optional power tow extension tube - \$39.00.

**U.L. (Ultra-Light, for hand towing only)** NEW!  
\$200.00 Plus S&H

- Extends to 42"
- Collapses to 26"
- Pinned stow position

**Wedge-LOC Link**  
\$200.00 Plus S&H  
Polished Chrome Finish

Nothing touches the exterior on your plane!  
Result - No damage

See website or call for brochure for full info

How the Wedge-LOC works  
Fits all Bonanza, Baron and Travel Air models

30 day 100% money back guarantee

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[www.RedlineAviation.com](http://www.RedlineAviation.com) **619.449.1970** [info@RedlineAviation.com](mailto:info@RedlineAviation.com)



Rating of maintenance shops for Duke annual inspections:

A survey form was mailed to about 300 Duke Flyer Association members in March, 2004. Several questions were asked regarding costs, knowledge of Duke systems, shop mechanics, time aircraft was in shop and overall satisfaction for treatment of Duke owners.

There were some interesting surprises. The first was the number of old timers owning Dukes for 10 to 32 years. Second was the encouraging number of shops that did get a rating of "Best of All" or "Very Good". With all of the beefing that had been implied about the poor quality of work experienced by many, only a handful of shops got the rating of "Fair" or "Lousy".

About 25% of the members responded. Some were thorough to provide careful answers, but many did not totally complete the evaluation. No attempt was made to verify the statistics offered nor to try to get more complete information. Only very few responses were excluded because they showed more temper than useful facts. We still need to hear more about shops which have been servicing several Dukes.

The ratings are arranged by geographical states to help locate a shop near you. **(PAY CAREFUL ATTENTION TO SATISFACTION RATINGS. AS AN EXAMPLE: FIREWALL FORWARD WAS LISTED AS "THE BEST" OR "VERY GOOD"; HOWEVER, ADDING UP THEIR RATINGS AND DIVIDING BY SEVEN, THEY FALL TO 4.8 WHICH PUTS THEM IN THE "FAIR" CATEGORY.)**

## RATING OF MAINTENANCE SHOPS BY DUKE OWNERS

These data are the results of responses to a recent survey by Duke owners Year 2003-2004

### THESE SHOPS WERE RATED THE BEST or VERY GOOD (Arranged by states)

Name of Maintenance Shop Airport Location Manager and Phone Number	Number of Dukes Serviced	Number of A&P Mechanics	Number of Days AOG	Flat Rate Costs	Additional Costs	Years Respondent Owned Dukes	Satisfaction Rating (See note)	Remarks
American Aircraft Maintenance Santa Ana (SNA), CA Vince Rossini 949-852-8420	1	8	21	4,200	6,000	2	10	
Blues Aircraft San Bernadino (SBD), CA Don Blue 909-382-0101		3	5	1,560	1,122	20	8	
Corporate Air Technology San Jose, CA Steve Frost 408-977-0990	dozens 10	15 25	14 14	4,250 4,250	12,522 2,000-8,000	2 13	8 8	Owner of shop
Crownair Aviation San Diego (MYF), CA Tom Nolan 850-277-1453	5	12	5	4,550	5,468	5	10	Very Duke knowledgeable Very high quality service
Cruise Air Aviation Ramona, CA Dick Kuck 760-789-8020	3	10	14		5,800	15	10	
High Performance San Diego (MYF), CA Mike Borden 858-576-5000	dozens	5	18	4,500		2	8	
Jay's Aircraft Maintenance Santa Ana (SNA), CA Jay 714-433-2275	3	2	7	3,600		12	10	
Loyd's Aircraft Maintenance Bakersfield (BFL), CA Mark Jensen 800-284-1334	1 8	5 6	14 4	3,200	12,500 5,000	1 11	10 10	Shop will pick up and deliver aircraft
Maintenance One Riversided, CA Kevin 909-785-4413	4	2	10	2,000	1,000	14	8	Self help possible
Raytheon Aircraft Services Van Nuys, CA John Ermsdorf 818-756-2141	10	20	12	3,000	various	11	10 0	Very good parts support Very poor knowledge
San Diego Airmotive Ramona, CA Glen Kratz 780-789-3593	5	5	7	4,500	2,100	11	8	Knows Dukes very well
Arapahoe Aero Englewood, CO Scott Utz 303-799-8386	5	15					8	Used Duke dealer for years
Bob Brungard Boulder, CO Bob Brungard 303-440-4791		2	14	10,000		5	10	Very Knowledgeable with Dukes
Firewall Forward Loveland (FNL), CO Mark Seader 800-444-0556	Many 35+ Many	10+ 10+	21 9	2,100	28,000 1,900 100,000	20 7 18 4 4 2	10 10 8 6 0 0 0	Engine work only Two engines O/H Engine work only Engine work only Pre inspection
Straight Flight Denver (Centennial), CO Ernie Smith 303-799-8906	4	10	27	4,200	4,600	4	10	Use again without question
Aero Maintenance of Florida Lantana (LNA), FL Doug	1	2	14	2,000	3,500	10	8	Slow but dependable
Aero Mech Lakeland, FL Ken 863-619-81333	1	3	10	2,175	5,234	4	8	
Aircraft Engineering Bartow, FL Bill Turley	1	5				3 months	10	Maintenance only
Whitham Field Aircraft Services Stuart (SUA), FL Ron Letorneau 772-286-0600	3	5	7	4,100	Varies	6	10	Has restored many Dukes Really knows Duke systems

**Note: Satisfaction Rating** 10-Best of all 8-Very Good 6-Good 4-Fair 0-Lousy

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Decator Aviation Decator (DEC), IL Troy 217-423-9832	3	4	21	3,485	8,000	6	8	
Muckenschnaudi Aircraft Maintenance St Charles (du Page), IL Bob Muckenschaudi 630-584-7570		6	21		7,000-30,000	8	10	Impressed with competence
Spicer Aircraft, Inc Clay Center, KS Mike Spicer 785-632-3217	1	1	23	2,178	5,229	20	10	Knows Dukes inside and out
Aircraft Services of Ohio County Hartford, KY Ron Fortener	3	3	10	2,208	2,598 21,051	5	8	
Spectrum Aviation Lexington, KY Tom 859-255-1902	1	3	10	2,958	5,000	5	8	
Av-Tec, Inc Youngsville, LA Scott Fomet 337-892-0501	4	2	8	2,000	6,000	20	10	Good service
Royal Air Shreveport, LA Rodney Preston 318-221-3381	15 15 20 20 10 20 24	2 2 3 3 3 2 3 2	3 20 14 14 10 12 40	2,200 2,200 2,500 2,500 2,200 2,500 2,000	12,000 6,162 2,500 4,800 6,000 9,138 3,500 8,200	21 32 4 4 2 5 3 3	10 10 10 10 10 10 10 10	Very knowledgeable in Dukes Very pleased  Not DFA member Very thorough. Best A&P Not DFA member Repaired collapsed gear
Noreast Aviation New Bedford (EWB), MA John Steidinger 508-996-1832	8	7	5	2,600	2,000	6	10	Very customer oriented
General Aviation Services Eden Prairie (FCM), MN Gary Bongard 952-944-2628			10			10	10	
Taconite Aviation Hibbing, MN Jerry Bergman 218-263-4363	1	2	7	2,950	1,849	24	8	
Washington Aviation Services Marthasville, MO Ray Frankenberg 636-433-5454	3	3	3	375		15	10	
Elliott Aviation Omaha (OMA), NE Dan McLansborough 402-422-6789	5	10	5	3,500		2	8	
Wiggins Airways Manchester, NH Steve Lord 603-629-9191	1	11	8			14	8	
Star Aero Milleville, NJ Bob Pinto 856-293-9000	15	3	5	2,000	500	3	10	Specializes in Dukes
Flight Services of Medina Medina (1G5), OH Eric Olson 330-723-3210	1		7			20	10	By owner. Will not accept other Dukes
Robert Aviation Hamilton (HAO), OH Eon Roberts 513-863-5387		4	7 21	3,500 3,500	1,500 6,000	3 5	8 10	
Stevens Aviation Dayton, OH Mick Walsh 800-359-7232	9	3	18	4,420 4,420	14,454 18,153	32 32	8 8	Very Knowledgeable Turbo O/H
Performance Aircraft Services Ada (ADH), OK Mike Halverson 580-332-1950	12 4	3 3	12 9		15,000 1,200	10 10	10 10	Will pick up aircraft anywhere. Total knowledge of Duke systems
JB Aviation Madill, OK Jerry Bailey 580-795-7170		1	3			4	10	Will travel to your home base Very knowledgeable

**Note: Satisfaction Rating** 10-Best of all 8-Very Good 6-Good 4-Fair 0-Lousy

# RATING OF MAINTENANCE SHOPS BY DUKE OWNERS

These data are the results of responses to a recent survey by Duke owners Year 2003-2004

## THESE SHOPS WERE RATED THE BEST or VERY GOOD (Continued)

Name of Maintenance Shop Airport Location Manager and Phone Number	Number of Dukes Serviced	Number of A&P Mechanics	Number of Days AOG	Flat Rate Costs	Additional Costs	Years Respondent Owned Dukes	Satisfaction Rating (See note)	Remarks
Vee Neal Aviation Latrobe, PA Charles Frey 724-539-4533	1	8	21	2,500	4,000	6	8	
Corporate Flight Management Nashville, TN Connie Dodson 615-350-5000	4	5	5	3,500	4,000	8	8	Fine shop
Avantage Aircraft Corpus Christs (CRP), TX David Holzhu 361-289-1884		5				2	8	Shop really knows Dukes
Ezell Aviation Breckenridge, TX Nelson Ezell 254-559-2577	1		4			26	8	
Trim-Aire Mexia (LXY), TX Buddy Miller 254-562-2857	12		10	3,024	3,150	5	10	Mechanics are Duke pilots
	12	7	10	6,500	2,500		8	
Piedmont Hawthorne Leesburg, VA Mike Myers 800-336-0219	4	12	14-21	4,300	5,000	8	8	Great people did new panel
Spokane Airways Spokane (GEG), WA Richard 509-747-2017	3	4	6		700	8	10	Been there 17 years
Wind River Aviation Lander, WY Gary Loose 307-332-3119	4	2	10	4,000	1,000	8	8	Flight Safety Duke Tmg
Burlington Air Center Burlington, WI Jake 262-763-9500	4	2	4	3,000	1,200	2	8	
Perimeter Aviation LTD Winnipeg, MB, Canada Mark Ireland 204-786-7031	1	60	3			25	10	Uses progressive maintenance

**Note: Satisfaction Rating** 10-Best of all 8-Very good 6-Good 4-Fair 0-Lousy  
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## RATING OF MAINTENANCE SHOPS BY DUKE OWNERS

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### THESE SHOPS WERE RATED GOOD

Name of Maintenance Shop Airport Location Manager and Phone Number	Number of Dukes Served	Number of A&P Mechanics	Number of Days AOG	Flat Rate Costs	Additional Costs	Years Respondent Owned Dukes	Satisfaction Rating (See note)	Remarks
ASAP Prescott, AZ Tom Town 602-497-4340	2	3	5	5,000		15	6	
Cutter Aviation Phoenix (DVT), AZ 602-581-1444	4	12	30	4,000	10,000	10	6	
Inland Valley Aviation Chino, CA Dennis Travino 909-597-1904	1	2	180	2,500	35,000	1	6	Would not go back
Colorado Aviation, Inc Colorado Springs (COS), CO Ed Dent 719-591-9488	2	4	20	3,060	3,467	10	6	Very Careful
Waukegan Avionics Waukegan (UGN), IL Ken Swanick 800-336-9630	2	6	7	3,082		3	6	
Muncie Aviation Muncie, IN	1					20	6	
Salisbury Air Service Salisbury, NC Charles Sayers 704-642-0260	2	4	14	2,200	3,000	4	6	
Aviation Sales, Inc Dayton (MGY), OH Joe Lolly 937-995-3662	1	4	11	3,780	5,067	6	6	Still learning Dukes
PT Aero Warwick (PVD), RI Jim 401-737-7788	1	4	14	5,000	1,200	7	6	
TC Aircare Reedsburg (C35), WI Tom Cunningham 608-524-3910	2	2	14	2,500	5,000-50,000	4	6	Still learning Dukes includes engine overhaul
Allen's Airframe Repair Greybull, WY Allen Beckoff 307-765-4656	1	1	14	2,000		7	6	Manifold weld repair took 4 1/2 months. Very poor work

### THE FOLLOWING SHOPS WERE RATED FAIR

Silverhawk Aviation Lincoln, NE Gene Luce 402-475-8600	1	5	70		20,000	6	4	\$70,000 4 years ago to do wing bolts-removed wings!
KCI Aviation Clarksburg (CKB), WV Tim Mcghan 304-842-3314	1	3	21	1950	3000	5	4	

### THE FOLLOWING SHOPS HAD POOR OR VERY MIXED RATINGS

Island Aviation Fernandina Beach, FL Gary Seabert 904-261-3730	6	4	42	2,500	30,000	6	0	Nickled and dimed up to \$32,000
Switlik Aviation Fort Myers (FMY), FL	6		50			18	8	Engine work only
						7	0	

**Note: Satisfaction Rating** 10-Best of all 8-Very good 6-Good 4-Fair 0-Lousy