

Number 04-2 August 2004



Everything is progressing very well and on schedule for the Fabulous 2004 Duke Annual Fly-In to be held in Lexington, KY on October 7th thru 10th. As of July 10th, we have had 45 members respond, of which 25 are affirmative in attendance, with 23 guests accompanying them for a total of 48. Although this is a good early indication of attendance, it would be nice to see another 25 or 30 members indicate their intent to attend as soon as possible. Also please make your room reservations if you have not done so; the cut-off date for rooms is August 30th. This is a busy time in Lexington with the Keenland Racing opening the weekend of our Fly-In.

We have a good program underway, with Story Musgrave our honored guest speaker for Friday night at the Aviation Museum. For a relaxing and enjoyable Saturday banquet, we will end our event with the humorous and entertaining Rod Machado.

If you have any questions, call Roger Storch: office 859-255-0714, ext. 111. Co-host is Kevin Scully.

President Mike Greenblat P-590 Vice President Max Cohen P-412 Newsletter Jim Gorman P-596

SPARE PARTS FO	R YOUR DUKE	
(2) Generators(2) Starters(2) Flap Motors	(1) Tach Gene(2) Magnetos(2) Landing G	
	•	con Road, Rockford, IL 61109. They . You return your part (same day) to them.
	-	
-		then item becomes Association emergency
part. Phone 815-399-02. (2) T10541 Cylinder A	ssemblies (New)	(1) Nose Wheel Tire(1) Main Gear Tire
(2) T10541 Cylinder A (1) Pilot Hydraulic Sea (1) Lycoming Exhaust (4) Prop Brush 3E1206	ssemblies (New) at Control Pipe #77429	
(2) T10541 Cylinder A (1) Pilot Hydraulic Sea (1) Lycoming Exhaust (4) Prop Brush 3E1206 (1) Cowl Flap Actuator	ssemblies (New) at Control Pipe #77429 6-2 r, O/H	(1) Nose Wheel Tire(1) Main Gear Tire(1) Main Gear Tube

THE BEAUTIFUL Beechcraft DUKE

A COMPENDIUM OF HELPFUL HINTS

EXCLUSIVELY FOR DUKE FLYERS ASSOCIATION MEMBERS

INCLUDING SUGGESTIONS FOR SELF HELP, MAINTENANCE, RECOMMENDING SHOPS, COSTS, OPINIONS, PILOT TRAINING, OPERATION AND OBSERVATIONS

Dane's new reference book compiled from messages posted on the Duke Flyers Association message board is over 140 pages covering all types of subjects regarding the Beech Duke. As mentioned previously, it was a monumental task, which will be appreciated by Duke owners. Send your \$15.00 to Dane Scag, Scag Engineering LLC P.O. Box 759, Elm Grove, WI 53127.

**Don't forget Al Uhalt's index of all newsletters from 1988 through 2003. Covers 150 different subjects - mostly relating to operation and maintenance. Index in 04-1.

Bob Hoffman informs us the following are available from Raytheon @ 800-796-2665:

Duke Illustrated Parts Catalog	60-590001-35C	\$287.00
Duke Component Maintenance Manual	60-590001-27	\$ 73.00
Duke Maintenance Manual	60-590001-25	\$166.00
Duke Wiring Manual	60-590001-29B	\$145.00
Duke Illustrated Parts Manual*	60-59001-36C	\$287.00
*B-60		

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WELCOME NEW MEMBERS

Chip Chenoweth	Alan Maurer P-483
Perry Wilson	John Belew
Ken Wessels P-563	Robert Pursel P-290
Tom Drake	Dennis Collins
James Curtis	Richard Pennington P-353
James Moore	Robert Hansen
Jim Treadwell P-143	Linn Kastan



A WARNING:

FAR 61.00 requires any change in permanent mailing address to be sent to the FAA within 30 days or you can not exercise the privileges of your certificate and risk loss of your N number. If you are in doubt, call the FAA at 800-796-2434.

Tired of scratched or damaged nose gear? Member Linn Kastan has the answer. Available now and will show at Lexington.





Rating of maintenance shops for Duke annual inspections:

A survey form was mailed to about 300 Duke Flyer Association members in March, 2004. Several questions were asked regarding costs, knowledge of Duke systems, shop mechanics, time aircraft was in shop and overall satisfaction for treatment of Duke owners.

There were some interesting surprises. The first was the number of old timers owning Dukes for 10 to 32 years. Second was the encouraging number of shops that did get a rating of "Best of All" or "Very Good". With all of the beefing that had been implied about the poor quality of work experienced by many, only a handful of shops got the rating of "Fair" or "Lousy".

About 25% of the members responded. Some were thorough to provide careful answers, but many did not totally complete the evaluation. No attempt was made to verify the statistics offered nor to try to get more complete information. Only very few responses were excluded because they showed more temper than useful facts. We still need to hear more about shops which have been servicing several Dukes.

The ratings are arranged by geographical states to help locate a shop near you. (PAY CAREFUL ATTENTION TO SATISFACTION RATINGS. AS AN EXAMPLE: FIREWALL FORWARD WAS LISTED AS "THE BEST" OR "VERY GOOD"; HOWEVER, ADDING UP THEIR RATINGS AND DIVIDING BY SEVEN, THEY FALL TO 4.8 WHICH PUTS THEM IN THE "FAIR" CATEGORY.)

These data are the results of responses to a recent survey by Duke owners Year 2003-2004

THESE SHOPS WERE RATED THE BEST or VERY GOOD (Arranged by states)

Airport Location Airport Number		S WERE RATE	D THE BES	T or VERY	GOOD (Arr	anged by s				,
Manager and Phone Number Serviced Mechanics AOG		•	I .				Additional	Years	Satisfaction	Remarks
American Aircraff Maintenance San Panel (NA), CA Vince Rosalisi 949-8282400 Blave Averant K San Benealino (SBD), CA Does Blave 909-9382-010 Cerporate Air Technology San Deep (NFT) Cerporate Air Technology Silve Frost 408-977-0990 doesns 1 16 4 4 229 12,232 San Leep (NFT), CA Silve Frost 408-977-0990 doesns 1 18 4 4500 2000-8,000 Crowniair Avlation Silve Frost 408-977-0990 doesns 1 18 4 4500 2 2000-8,000 Crowniair Avlation Silve Frost 408-977-0990 doesns 1 18 4 4500 2 2 8 Very Duke Innovaledgeable Crowniair Avlation Silve Frost 408-977-0990 doesns 3 10 14 5,800 15 10 Very Tright quality service Tron Notian S80-277-1433 Crowniair Avlation San Deep (NFT), CA Ton Notian 802-277-1433 Crowniair Avlation San Deep (NFT), CA Ton Notian 802-277-1433 Crowniair Avlation San Deep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA Mile Brotherin S80-878-5000 Jay 714-433-2275 San Leep (NFT), CA San Leep (NFT)	•		1			Costs	Costs	•		
Santa Ana (SNA), CA			 	·					(See note)	
Vince Roseland 948-982-9420			1	8	21	4,200	6,000	2	10	
Bases AFFORM September S										
San Barnadino (SBD), CA Does Blue 909-882-0110 Corporate Air Technology	· · · · · · · · · · · · · · · · · · ·	949-852-8420							· · · · · · · · · · · · · · · · · · ·	
Does Blade 960-9826-0101			ł	3	5	1,560	1,122	20	8	
Corporate Art Technology										
San Jeans, CA 25 14 4,250 2,000-8,000 2 8 New Protest 408-977-0900 18 4,500 2 8 New Protest 10 14 10,000 2 8 New Protest 10 14 10,000 2 8 New Protest 10 14 10,000 2 8 New Protest 10 New Protes										
Sleve Froat 408-977-0990 dozens	•	nology	1							
10			1 .	25			2,000-8,000	_	_	Owner of shop
10	Steve Frost	408-977-0990	1							
Comman Avisition Sam Diego (MYF), CA Tom Notian S50-277-1453 Sam Diego (MYF), CA Tom Notian S50-278-9020 Tom Notian S50-			10			3,700				
San Diego (MYF), CA			 							
Trom Nolan 850-277-1453 Cruise Air Avisition 3 10 14 5,800 15 10 Dick Nuck 760-780-8020 Dic		0.4	5	12	5	4,550	5,468	5	10	Very high quality service
Cruise Air Avisition	•		j							
Ramona, CA Dick Yuck 760-789-8020										
Dick Kuck 760-789-8020 High Performance dozens 5 18 4,500 2 8			3	10	14		5,800	15	10	
High Performance San Diago (MYF), CA Milke Borden 888-576-5000 San Diago (MYF), CA Milke Borden 888-576-5000 Santa Ana (SNA), CA Jay 714-433-2275 Santa Ana (SNA), CA Jay Santa Ana (SNA), CA Santa		700 700 0000								
Sam Diogo (NYF), CA Mike Borden 858-576-5000 3 2 7 3,600 12 10		100-189-8020	dozaca	r	10	4 500				
Mike Borden 858-576-5000 3 2 7 3,600 12 10	•	CA	uozens	5	18	4,500		2	8	
Jay Aircraft Maintenance 3	- -									
Santa Ana (SNA), CA Jay 714-433-2275						2 600		42	40	
Jay	-		, s	2	r	3,600		12	IU	
Loyd's Aircraft Maintenance										
Bakersfield (BFL), CA 8			 	E	4.4	2 200	42 500	4	40	Chan will sink up and
Mark Jensen 800-284-1334 4 2 10 2,000 1,000 14 8 Self help possible Riversided, CA Kevin 909-785-4413 8 Self help possible 10 20 12 3,000 various 11 10 Very good parts support Very poor knowledge Very knowledge Very poor knowledge Very boor knowledge Very boor knowle	•		1			3,200				
Maintenance One Riversided, CA Riversided, CA Revine Riversided, CA Revine Riversided, CA Revine Revin			°	6	4		5,000	11	10	deliver aircrait
Riversided, CA Kevin 909-785-4413 Raytheon Aircraft Services 10 20 12 3,000 various 11 10 Very good parts support Van Nuys, CA 0 Very poor knowledge John Ernsdorf 818-756-2141 San Diego Airmotive 5 5 7 4,500 2,100 11 8 Knows Dukes very well Ramona, CA Glen Kratz 780-789-3593 South Utz 303-799-8386 South Utz 303-799-8386 South Utz 303-799-8386 South Utz 303-799-8386 South Utz 303-440-4791 Firewall Forward Many 10+ 21 28,000 20 10 Engine work only Loveland (FNL), CO 35+ 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 10+ 21 24 24 24 25 25 25 25 25		000-204-1334	 	2	10	2,000	1 000	14		Solf hole possible
Reytin 909-785-4413 Raytheon Aircraft Services 10 20 12 3,000 various 11 10 Very good parts support Very poor knowledge			_	_	10	2,000	1,000	17	0	Sell lielp possible
Raytheon Aircraft Services		909.785.4413	·							
Vary poor knowledge Vary poor poor very well poo	····		10	20	12	3,000	various	11	10	Very good parts support
John Ernsdorf 818-756-2141 San Diego Airmotive Famona, CA Glen Kratz 780-789-3593 San Diego Aero Englewood, CO Scott Utz 303-799-8386 San Diego Airmotive San Diego Airmotive San Diego Aero Scott Utz 303-799-8386 San Diego Aero	-	, or 1, ooc		20	,_	0,000	Tariodo	••		
San Diego Airmotive Famona, CA Glen Kratz 780-789-3593	-	818-756-2141							· ·	vory poor miornougo
Ramona, CA Glen Kratz 780-789-3593 S			5	5	7	4.500	2.100	11	8	Knows Dukes very well
Glen Kratz 780-789-3593 Sapara	-	-	-			.,	_,	••	_	
Arapahoe Aero Englewood, CO Scott Utz 303-799-8386 Bob Brungard Boulder, CO Bob Brungard Boulder, CO Bob Brungard Many 10+ 21 28,000 20 10 Engine work only Loveland (FNL), CO Mark Seader 800-444-0556 Many 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 100,000 18 8 Two engines O/H Engine work only 4 6 Engine work only 21 4 0 Engine work only Engine work only Pre inspection A lot 90 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable		780-789-3593								
Englewood, CO Scott Utz 303-799-8386 Bob Brungard 2 14 10,000 5 10 Very Knowledgeable with Dukes Bob Brungard 303-440-4791 Firewall Forward Loveland (FNL), CO 35+ 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 10+ 9 2,100 1,900 7 10 A lot 90 20 18 8 Two engines O/H Engine work only Engine work only Engine work only Pre inspection A lot 90 2 0 Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable			5	15				·	8	Used Duke dealer for years
Scott Utz 303-799-8386	Englewood, CO									•
Boulder, CO	-	303-799-8386								
Bob Brungard 303-440-4791	Bob Brungard			2	14	10,000		5	10	Very Knowledgeable with
Firewall Forward Many 10+ 21 28,000 20 10 Engine work only Loveland (FNL), CO 35+ 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 100,000 18 8 Two engines O/H Engine work only 100,000 18 8 Two engines O/H Engine work only 4 0 Engine work only Engine work only Engine work only Pre inspection A lot 90 2 0 Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable	Boulder, CO									Dukes
Loveland (FNL), CO 35+ 10+ 9 2,100 1,900 7 10 Mark Seader 800-444-0556 Many 100,000 18 8 Two engines O/H A 6 Engine work only Engine work only 21 4 0 Pre inspection A lot 90 2 2 0 Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable	Bob Brungard	303-440-4791								
Mark Seader 800-444-0556 Many 100,000 18 8 Two engines O/H Engine work only 4 6 Engine work only 4 0 Engine work only 21 4 0 Pre inspection A lot 90 2 0 0 Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable	Firewall Forward		Many	10+	21		28,000	20	10	Engine work only
4 6 Engine work only 4 0 Engine work only 4 0 Engine work only 4 0 Engine work only 21 4 0 Pre inspection 4 0 Pre inspection 4 10 27 4,200 4,600 4 10 Use again without question 4 10 Use again without question 4 10 Use again without question 4 10 Use again without question 4 10 Use again without question 4 10 Use again without question 4 10 4	Loveland (FNL), CO	o	35+	10+	9	2,100	1,900	7	10	
21 4 0 Engine work only	Mark Seader	800-444-0556	Many				100,000	18	8	Two engines O/H
21 4 0 Pre inspection A lot 90 2 0 Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Ernie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable								4	6	Engine work only
A lot 90 2 0 Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable								4	0	Engine work only
Straignt Flight 4 10 27 4,200 4,600 4 10 Use again without question Denver (Centenial), CO Emie Smith 303-799-8906 303-799-8906 Slow but dependable Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable					21			4	0	Pre inspection
Denver (Centenial), CO Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable			A lot		90			2	0	
Emie Smith 303-799-8906 Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable	Straignt Flight		4	10	27	4,200	4,600	4	10	Use again without question
Aero Maintenace of Florida 1 2 14 2,000 3,500 10 8 Slow but dependable	Denver (Centenial),	,co								
Lantana (LNA), FL		Florida	1	2	14	2,000	3,500	10	8	Slow but dependable
	Lantana (LNA), FL									
Doug										
Aero Mech 1 3 10 2,175 5,234 4 8			1	3	10	2,175	5,234	4	8	
Lakeland, FL		ļ								
Ken 863-619-81333	Ken	863-619-81333			,					
Aircraft Engineering 1 5 3 months 10 Maintenance only	Aircraft Engineering		1	5				3 months	10	Maintenance only
Bartow, FL	Bartow, FL									
Bill Turley	Bill Turley									
Whitham Field Aircraft Services 3 5 7 4,100 Varies 6 10 Has restored many Dukes		raft Services	3	5	7	4,100	Varies	6	10	Has restored many Dukes
Stuart (SUA), FL Really knows Duke systems	Stuart (SUA), FL									Really knows Duke systems
Ron Letorneau 772-286-0600 Note: Satisfaction Pating 40 Post of all 8 Non-Cond 6 Cond 4 Fair 9 Non-Cond 6 Cond 4 Fair										

Note: Satisfaction Rating 10-Best of all 8-Very Good 6-Good 4-Fair 0-Lousy

These data are the results of responses to a recent survey by Duke owners Year 2003-2004

THESE SHOPS WERE RATED THE BEST or VERY GOOD (Arranged by states)

THESE SHOPS WERE RA				anged by s				
Name of Maintenance Shop	Number of	Number of	Number of	Flat Rate	Additional	Years	Satisfaction	Remarks
Airport Location	Dukes	A&P	Days	Costs	Costs	Respondent	Rating	
Manager and Phone Numbe	r Serviced	Mechanics	AOG			Owned Dukes	(See note)	
Decator Aviation	3	4	21	3,485	8,000	6	8	
Decator (DEC), IL					•			
Troy 217-423-9832								
Muckenschnaudi Aircraft Maintenan		6	21		7,000-30,000	8	10	Improposed with competence
1	۳	0	,21		7,000-30,000	0	10	Impressed with competence
St Charles (du Page), IL								
Bob Muckenschaudi 630-584-7570								
Spicer Aircraft, Inc	1	1	23	2,178	5,229	20	10	Knows Dukes inside and out
Clay Center, KS								·
Mike Spicer 785-632-3217								
Aircraft Services of Ohio County	3	3	10	2,208	2,598	5	8	
Hartford, KY					21,051			
Ron Fortener								
Spectrum Aviation	1	3	10	2,958	5,000	5	8	
I -	'	3	10	2,930	3,000	3	0	
Lexington, KY	İ							
Tom 859-255-1902								
Av-Tec, inc	4	2	8	2,000	6,000	20	10	Good service
Youngsville, LA								
Scott Fornet 337-892-0501								
Royal Air	15	2	3	2,200	12,000	21	10	Very knowledgable in Dukes
Shreveport, LA	15	2	20	2,200	6,162	32	10	Very pleased
Rodney Preston 318-221-3381	20	3	14	2,500	0,102	4	10	, piouesu
Rouney Flesion 510-221-5501	l l				4 000			
	20	3	14	2,500	4,800	4	10	
	10	3	10		6,000	2	10	Not DFA member
	20	2	20	2,200	9,138	5	10	Very thorough. Best A&P
ĺ	2 hangars full	3	12	2,500	3,500	3	10	Not DFA member
	24	2	40	2,000	8,200	3	10	Repaired collapsed gear
İ	1							
Noreast Aviation	. 8	7	5	2,600	2,000	6	10	Very customer oriented
New Bedford (EWB), MA	1	•	•	2,000	_,000	•		Tory addiction accounts
1 ' '	į							
John Steidinger 508-996-1832								· · · · · · · · · · · · · · · · · · ·
Geberal Aviation Services			10			10	10	
Eden Prairie (FCM), MN	1							
Gary Bongard 952-944-2628								
Taconite Aviation	1	2	7	2,950	1,849	24	8	
Hibbing, MN	l							
Jerry Bergman 218-263-4363								
Washington Aviation Services	3	3	3	375		15	10	
Marthasville, MO		ŭ	ŭ	0.0		,0		
i ·	į							
Ray Frankenberg 636-433-5454								
Elliott Aviation	5	10	5	3,500		2	8	
Omaha (OMA), NE								
Dan McLansborough 402-422-6789								
Wiggins Airways	1	11	8			14	8	
Manchester, NH	į							
Steve Lord 603-629-9191								
Star Aero	15	3	5	2,000	500	3	10	Specializes in Dukes
Milleville, NJ	1	ŭ	,	2,000	550	-	.•	
Bob Pinto 856-293-9000								D
Flight Services of Medina	1		7			20	10	By owner. Will not accept
Medina (1G5), OH	Į.							other Dukes
Eric Olson 330-723-3210								
Robert Aviation		4	7	3,500	1,500	3	8	
Hamilton (HAO), OH	1		21	3,500	6,000	5	10	
Eon Roberts 513-863-5387				•	,		•	
Stevens Aviation	9	3	18	4,420	14,454	32	8	Very Knowlegeable
	"	J	10					
Dayton, OH	1			4,420	18,153	32	8	Turbo O/H
Mick Walsh 800-359-7232								
Performance Aircraft Services	12	3	12		15,000	10	10	Will pick up aircraft
Ada (ADH), OK	4	3	9	1,650	1,200	10	10	anywhere. Total knowledge
Mike Halverson 580-332-1950	1							of Duke systems
JB Aviation	1	1	3			4	10	Will travel to your home base
Madill, OK	1	•	-			•		Very knowledgeable
1	1							yougoubio
Jerry Bailey 580-795-7170								L

Note: Satisfaction Rating 10-Best of all 8-Very Good 6-Good 4-Fair 0-Lousy

These data are the results of responses to a recent survey by Duke owners Year 2003-2004

THESE SHOPS WERE RATED THE BEST or VERY GOOD (Continued)

THESE SHOPS WERE RATE								
Name of Maintenance Shop	Number of	Number of	Number of	Flat Rate	Additional	Years	Satisfaction	Remarks
Airport Location	Dukes	A&P	Days	Costs	Costs	Respondent	Rating	
Manager and Phone Number	Serviced	Mechanics	AOG			Owned Dukes	(See note)	
Vee Neal Aviation	1	8	21	2,500	4,000	6	8	
Latrobe, PA								
Charles Frey 724-539-4533								
Corporate Flight Management	4	5	5	3,500	4,000	8	8	Fine shop
Nashville, TN								•
Connie Dodson 615-350-5000								
Avantage Aircraft		5				2	8	Shop really knows Dukes
Corpus Christs (CRP), TX								
David Holzhu 361-289-1884								
Ezell Aviation	1		4			26	8	
Breckenridge, TX	·		•					
Nelson Ezell 254-559-2577								
Trim-Aire	12		10	3,024	3,150	5	10	Mechanics are Duke pilots
Mexia (LXY), TX	12	7	10	6,500	2,500	· ·	8	Incorramos are parce parce
1	12	,	10	0,300	2,500		•	ĺ
		40	14.01	4 200	5,000	8	8	Great people did new panel
Piedmont Hawthorne	4	12	14-21	4,300	5,000	o	o	Creat people did new parter
Leesburg, VA								
Mike Myers 800-336-0219	 				700		42	Deep there 47:
Spokane Airways	3	4	6		700	8	10	Been there 17 years
Spokane (GEG), WA								
Richard 509-747-2017								
Wind River Aviation	4	2	10	4,000	1,000	8	8	Flight Safety Duke Tmg
Lander, WY]							
Gary Loose 307-332-3119								
Burlington Air Center	4	2	4	3,000	1,200	2	8	
Burlington, WI								
Jake 262-763-9500	<u> </u>							
Perimeter Aviation LTD	1	60	3			25	10	Uses progressive
Winnipeg, MB, Canada								maintenance
Mark ireland 204-786-7031								
								1
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1								
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Note: Satisfaction Rating 10-Best of all 8-Very good 6-Good 4-Fair 0-Lousy

These data are the results of responses to a recent survey by Duke owners Year 2003-2004

THESE SHOPS WERE RATED GOOD

Name of Maintenance Shop		Number of	Number of	Flat Rate	Additional	Years	Satisfaction	Remarks
Airport Location	Dukes	A&P	Days	Costs	Costs	Respondent	Rating	
Manager and Phone Number	Serviced	Mechanics	AOG			Owned Dukes	(See note)	
ASAP	2	3	5	5,000		15	6	
Prescott, AZ	j							
Tom Town 602-497-4340								
Cutter Aviation	4	12	30	4,000	10,000	10	6	
Phoenix (DVT), AZ								
602-581-1444								
Inland Valley Aviation	1	2	180	2,500	35,000	1	6	Would not go back
Chino, CA								
Dennis Travino 909-597-1904								
Colorado Aviation, Inc	2	4	20	3,060	3,467	10	. 6	Very Careful
Colorado Springs (COS), CO	1							
Ed Dent 719-591-9488								
Waukegan Avionics	2	6	7	3,082		3	6	
Waukegan (UGN), IL								
Ken Swanick 800-336-9630								
Muncie Aviation	1					20	6	
Muncie, IN								
Salisbury Air Service	2	4	14	2,200	3,000	4	6	
Salisbury, NC								
Charles Sayers 704-642-0260								
Aviation Sales, Inc	1	4	11	3,780	5,067	6	6	Still learning Dukes
Dayton (MGY), OH								
Joe Lolly 937-995-3662								
PT Aero	1	4	14	5,000	1,200	7	6	
Warwick (PVD), RI								
Jim 401-737-7788	<u> </u>							
TC Aircare	2	2	14	2,500	5,000-50,000	4	6	Still learning Dukes
Reedsburg (C35), WI	1							includes engine overhaul
Tom Cunningham 608-524-3910								
Allen's Airframe Repair	1	1	14	2,000		7	6	Manifold weld repair took
Greybull, WY	1							4 1/2 months.
Allen Beckoff 307-765-4656	İ							Very poor work

THE FOLLOWING SHOPS WERE RATED FAIR									
Silverhawk Aviation	1	5	70	· · · · · · · · · · · · · · · · · · ·	20,000	6	4	\$70,000 4 years ago to do	
Lincoln, NE	ì							wing bolts-removed wings!	
Gene Luce 402-475-8600									
KCI Aviation	1	3	21	1950	3000	5	4		
Clarksburg (CKB), WV									
Tim Mcghan 304-842-3314									

THE FOLLOWING SHOPS HAD POOR OR VERY MIXED RATINGS										
Island Aviation	6	4	42	2,500	30,000	6	0	Nickled and dimed up to		
Fernandina Beach, FL								\$32,000		
Gary Seabert 904-261-3730	6		50			18	8	Engine work only		
Switlik Aviation						7	0			
Fort Myers (FMY), FL								.,		

Note: Satisfaction Rating 10-Best of all 8-Very good 6-Good 4-Fair 0-Lousy